

Dental Out of Hours and dental Helpline



NHS North East Essex provides an Out of Hours and Helpline service for its population who are in need of emergency treatment and/or need advice on dental services or how to find an NHS dentist.



Out of Hours (OOHs)

Out of Hours dental services are available weekdays during the evening and weekends/bank holidays. Services include patient advice, access to a centre for pain relief and, if appropriate, direct referral etc. This OOHs service is open:

Mondays: 6.30pm – 8am

Tuesday: 6.30pm – 8am

Wednesday: 6.30pm – 8am

Thursday: 6.30pm – 8am

Friday: 6.30pm – 8am on Saturdays

Saturday: 8am to 8am on Sunday (24 hours)

Sunday: 8am to 8am on Monday (24 hours)

To access these services please call
0845 602 5238



Dental Helpline

We are pleased to announce a new service which is available from November 1st 2008.

The dental helpline will help you access the following services:

- Information on how to find an NHS dentist in your area that are taking new patients for all dental services
- Information on dental charges
- How to make a complaint
- Out of Hours services

This service is available from 8am – 6.30pm
Helpline number – **0845 0833 337**

On request, this publication can be supplied in alternative formats including large print, Braille, audio tape and disk. We can also translate the information into languages other than English. The publication is also on our website: www.northeastessex.nhs.uk

What your NHS dental charges are:

Band 1 – £16.20

Examination, diagnosis (e.g. x-rays), advice on how to prevent future problems and scale and polish

Band 2 – £44.60

Everything listed in Band 1 plus 1 or more fillings, root canal work or removal of 1 or more teeth.

Band 3 – £198.00

Everything listed in Band 1 & 2 plus crowns, dentures or bridges

Urgent Treatment – £16.20

For all emergency treatment

Contacting your dental services

Out of Hours (OOH) Services 0845 602 5238

– weekday evening, weekends and bank holidays

Dental Helpline 0845 0833 337

– weekday between 8am – 6.30pm

Domiciliary Services

To arrange a domiciliary visit in Colchester

telephone **01206 848071 / 08448 151188**

For Tendring ring the dental Helpline number

0845 0833 337